



# SOUTH CITY TODAY

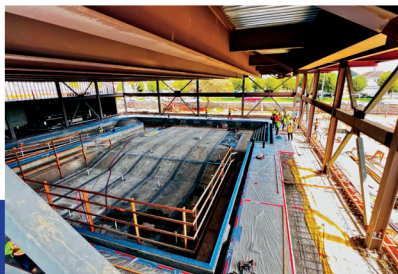
## GREAT THINGS IN STORE FOR SOUTH CITY

From new parks to smarter streets, South San Francisco is investing in the people, places, and infrastructure that make our city thrive. Construction continues on transformative projects that will shape our neighborhoods for generations to come.



### EL CAMINO REAL MOBILITY PLAN

A complete re-envisioning of one of our busiest corridors, designed to make travel safer and more comfortable for everyone.



### ORANGE MEMORIAL PARK AQUATIC CENTER

Two all-electric pools opening early next year, creating a modern, sustainable space for swimmers of all ages.



### SEA LEVEL RISE PROTECTION PROJECT

New floodwalls to protect critical infrastructure from sea-level rise ensuring public and environmental health for future generations.

These efforts reflect South City's commitment to unity, resilience, and innovation, ensuring our community continues to grow stronger, cleaner, and more connected.





## PROGRAMS THAT EMPOWER EVERY GENERATION

From early learners to lifelong volunteers, South San Francisco continues to invest in programs that help residents learn, grow, and thrive.

Our Youth in Government program gave students hands-on experience in civic leadership, while expanded childcare programs created 120 new after-school spaces at no cost to families through the Expanded Learning Opportunities Program in partnership with the South San Francisco Unified School District.

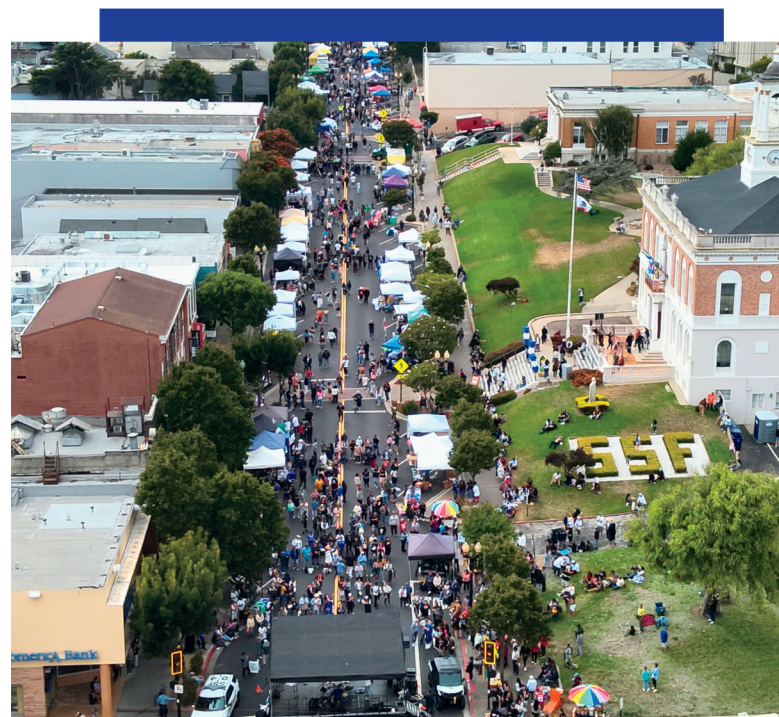
At the other end of the age spectrum, the City adopted its first Age-Friendly Action Plan – a roadmap outlining clear objectives and measurable outcomes in nine domains of livability for older adults which includes Outdoor Spaces and Buildings, Transportation, Housing, Social Participation, Communication and Information, Respect and Social Inclusion, Civic Participation and Employment, Community Support and Health Services, and Emergency Services. Seniors also enjoyed expanded services with extended hours at the Roberta Cerri Teglia Senior Center, additional senior programs at the Alice Peña Bulos Community Center, and a growing list of recreation and enrichment opportunities targeted towards older adults. In addition, the twice per week congregate nutrition program continues to be in high demand with 8,000 meals being served each year.



South San Francisco is proud to be a community where cultures from around the world come together to create something uniquely ours. The City proudly celebrates diversity through events that bring neighbors together in the spirit of unity and pride such as this year's Cultura Fest.

This vibrant festival, championed by Mayor Eddie Flores, transformed Grand Avenue into a celebration of heritage, art, and community with a lively parade, local vendors, cultural performances, food, and an art show inside City Hall.

**Get Involved:** Learn more about our various Senior Services at [www.ssfca.gov/seniorservices](http://www.ssfca.gov/seniorservices)





## KEEPING SOUTH CITY SAFE

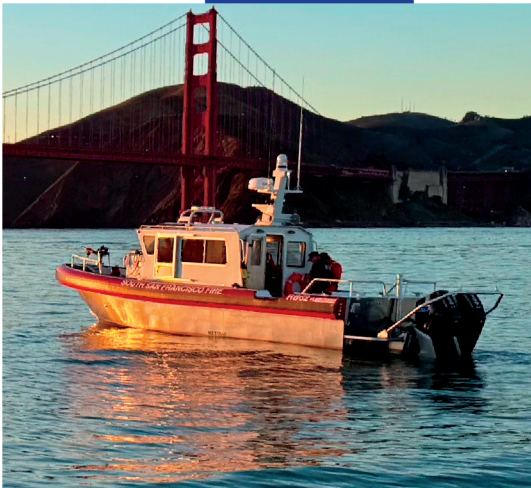
Our public-safety departments continue to set a high standard for professionalism and innovation.

The Fire Department responded to more than 8,400 calls and transported 5,000 patients this year. Crews completed a \$2 million upgrade to the department's training tower and introduced a 34-foot fire boat, named "Industrial," capable of delivering 200 gallons of water per minute.

The Police Department expanded its ranks with 15 new officers and 6 professional staff, fully implemented the Mental Health Clinician Program, and launched Citizen RIMS, an online transparency platform.

Coming soon: the City's first Drone as First Responder Program - a critical tool for real-time situational awareness and faster, better-informed decision-making in public safety operations, and the HEAT Team focused on human-trafficking prevention.

In 2026, Police and Fire will co-host "Expanding the Blue and Red," a recruiting event encouraging more women to join public safety.



**Be Prepared:** Learn how to join the Community Emergency Response Team (CERT) at [www.ssfca.gov/fire](http://www.ssfca.gov/fire)



**DOJ crime stats for SSF from January 1st – September 25th, 2025, compared to 2024**

- Crimes Against Persons: down (-26.61%)
- Crimes Against Property: down (-31.32%)
- Crimes Against Society: down (-29.64%)







## BUILDING A CITY THAT LASTS

South City's infrastructure improvements keep our neighborhoods safe, resilient, and ready for the future.

- **\$5 million in street upgrades** through the Pavement Management Program
- **Two miles of protected bike lanes** along Junipero Serra Boulevard
- **15 MPH school zones** installed at 13 schools
- **220 LED streetlights** upgraded along Grand and Linden Avenues
- **80 ADA curb ramps** and a new accessible path at Cypress and Pine Park
- **80,000 passengers** rode the Free South City Shuttle in this past year alone

At the Water Quality Control Plant, new biosolids processing technologies are saving rate payers \$100,000 annually in operating costs, while federal partners are investing \$11.5 million in critical wastewater infrastructure sea-level rise protections.

The upcoming Shoreline Protection and Connectivity Project, funded through state and federal grants, will safeguard our waterfront and connect trail networks for future generations.

### Issues addressed in the past year

In the last year, the Public Works Maintenance and Operations Division addressed **3,641 requests** from the community, keeping our city safe, clean, and running smoothly.

Graffiti .....	122
Illegal Dumping / Debris in Street or Sidewalk .....	1631
Pothole .....	83
Signals .....	255
Sinkhole .....	4
Sewer .....	68
Sewer Overflow .....	7
Shopping Cart .....	255
Sidewalk / Curb Gutter .....	106
Sign / Traffic Marking .....	271
Storm Drain .....	45
Streetlight .....	121
Parking Meter Repair .....	14
Possible Code Violation .....	650
Possible Code Violation (Internal) .....	9

**Stay Connected:** Report service requests and track progress with SeeClickFix or download the EngageSSF app:  
[www.ssfca.gov/Departments/Public-Works/Report-an-Issue](http://www.ssfca.gov/Departments/Public-Works/Report-an-Issue)







## SUPPORTING BUSINESSES AND EMPLOYMENT OPPORTUNITY

South San Francisco continues to invest in South City's economic growth with programs like Launch Local, which is activating vacant storefronts for pop-up businesses and art installations, while the new Property-Based Improvement District (PBID) proposal moves forward.

This past February, the City drew nearly 1,000 attendees at the successful Lunar New Year Night Market. In June, the City and its partners promoted South City as a global biotech leader at the BIO 2025 conference in Boston.

**Share Your ideas:** Work continues on the El Camino Real Mobility Plan, and residents are invited to help design a safer, more beautiful corridor.

Visit [www.bit.ly/southcityecr](https://www.bit.ly/southcityecr) to share your input.



## INVESTING IN A MORE AFFORDABLE SOUTH CITY

South San Francisco continues to make meaningful progress in expanding housing options and stability for residents. This year, the City secured \$890,000 through the state's Prohousing Incentive Program, approved an Affordable Housing Financing Plan, and regained control of 201 Baden Avenue to guide its future development. The City also increased the funding loaned to Rotary Gardens by \$2.3 million (for a total loan of \$4 million) and to the BRIDGE Housing PUC Site by \$362,000 (for a total loan of \$2.3 million).

Through partnerships with 13 community nonprofits, nearly 900 residents benefited from housing, health, and youth programs funded by the City.

The City also approved key housing projects like Rotary Gardens and Railroad Avenue Townhomes, which will provide new homes for seniors and families.



**Learn More:** Take a peek at the development and construction around the city at <https://construction.ssfcg.gov>



## What's up with Safeway?

Construction on the new Safeway at 190 El Camino Real and Spruce Avenue is making great progress. Developed by SteelWave, the 68,000-square-foot store will anchor a new retail and dining center, with completion expected in Summer 2026.

Future plans include a life science campus and 183 homes (15% affordable). Stay tuned for updates at [www.ssfcg.gov](https://www.ssfcg.gov)



## SPACES THAT BRING US TOGETHER

The Library | Parks and Recreation Center – the City’s largest community center combining services from both departments under one roof – has received over 277,000 visits from more than 65,000 unique visitors in the past year!\*

This year, the Library hosted more than 2,000 programs and distributed more than 10,000 books through the Summer Learning Program.

On the Parks and Recreation side, construction progresses at Orange Memorial Park Aquatic Center, and design continues for Westborough Preschool, the new park at Linden Avenue and Pine Avenue, and the Dundee Park renovation. Projects in the works include added pickleball courts at Orange Memorial Park and design of Centennial Way Park North.

**Join the Fun:** Explore classes and events at [www.ssfca.gov/Library](http://www.ssfca.gov/Library)



**Stay Informed:** Subscribe to City News at [www.ssfca.gov/subscribe](http://www.ssfca.gov/subscribe)



Visit [www.ssfca.gov/News](http://www.ssfca.gov/News) for regular updates about City initiatives



Nearly 7,000 people came to see Grammy-award winning band, Ozomatli for another successful Concert in the Park.

*\*Placer.ai data*



## MODERN TOOLS FOR A MODERN CITY

The City’s Information Technology team is enhancing security and access by transitioning to [ssfca.gov](http://ssfca.gov), a .gov domain reserved for official government use.

The Finance Department earned national awards for budget and financial reporting while maintaining South City’s AAA bond rating. Implementation of the 2024 Measure W (Business License Tax) modernized the business license tax structure to support fair, long-term growth.

Across departments, new online tools make it easier than ever to pay bills, apply for permits, or report issues from any device. These efforts reflect a City government that is transparent, efficient, and responsive to the people it serves.



## THANK YOU, SOUTH CITY

Dear South San Francisco community,

As I prepare to retire later this year, I find myself reflecting with deep gratitude on the nearly five decades I've spent in public service – more than forty of them right here in South City. It has truly been the honor of my life to serve this community.

When I first joined the City in 1980 as a part-time recreation employee, I never could have imagined the journey ahead. Over the years, I've had the privilege of working alongside an extraordinary team of professionals and a number of City Council members deeply committed to improving lives, creating opportunities, and building community.

Together, we've shaped parks and facilities that bring joy to families, expanded programs that care for our youth and seniors, and strengthened the services that keep our city safe, clean, and connected, and navigated the challenges of Covid. I'm proud of the progress we've made, but even prouder of how we've done it – with collaboration, creativity, and

care for one another.

To the people of South San Francisco – thank you for allowing me to be part of your story. Your pride, passion, and resilience inspire everything that happens here. And to our dedicated City staff – you are the heart of this organization. Your professionalism, compassion, and commitment make South City the vibrant community it is today.

I leave confident that South San Francisco's future is bright. With the strong leadership of our City Council and the talented staff who serve every day, I know this city will continue to flourish.

Thank you for the opportunity to serve, to lead, and to grow alongside you. I will always be grateful to call South San Francisco home.



With heartfelt appreciation,

*Sharon Ranals*  
City Manager

**South San Francisco is a city built on diversity, unity, and respect.**

*Cut the Red Card to keep in your wallet.  
Corte la tarjeta roja para poner en tu cartera.*



**Know Your Rights:** Red cards are available in other languages at [www.ilrc.org/red-cards](http://www.ilrc.org/red-cards)



**Usted tiene derechos constitucionales:**

- **NO ABRA LA PUERTA** si un agente de inmigración está tocandola puerta.
- **NO CONTESTE NINGUNA PREGUNTA** de un agente de inmigración si el trata de hablar con usted. Usted tiene el derecho de mantenerse callado.
- **NO FIRME NADA** sin antes hablar con un abogado. Usted tiene el derecho de hablar con un abogado.
- Si usted está afuera de su casa, pregunte al agente si es libre para irse y si dice que sí, váyase con tranquilidad.
- **ENTREGUE ESTA TARJETA AL AGENTE.** Si usted está dentro de su casa, muestre la tarjeta por la ventana o pásela debajo de la puerta.

**SMC Línea de respuesta comunitaria: 203-666-4472**



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## Residential Customer

### 2025 CITY COUNCIL

Eddie Flores, Mayor (District 5)  
Mark Addiego, Vice Mayor (District 1)  
Mark Nagales, Councilmember (District 2)  
Buenaflor Nicolas, Councilmember (District 3)  
James Coleman, Councilmember (District 4)

### Winter Holiday Closures

**City Facilities Closed December 24, 2025 - January 1, 2026:** With the exception of the Library, Water Quality Control Plant, Police and Fire Departments, all City facilities will be closed to the public.

Visit [www.ssfca.gov/library](http://www.ssfca.gov/library) for Library hours, and call **(650) 877- 8900** for the police non-emergency line.

Explore the full City Calendar at  
[www.ssfca.gov/city-calendar](http://www.ssfca.gov/city-calendar)  
to stay connected to all that's happening!



### Know Your Rights

If approached by immigration officials, stay calm and do not run away. You have the right to remain silent and can use your Red Card to assert your rights.

*This side is for ICE / Este lado es para ICE*

I do not wish to speak with you, answer your questions, or sign or hand you any documents based on my 5th Amendment rights under the United States Constitution.

I do not give you permission to enter my home based on my 4th Amendment rights under the United States Constitution unless you have a warrant to enter, signed by a judge or magistrate with my name on it that you slide under the door.

I do not give you permission to search any of my belongings based on my 4th Amendment rights.

I choose to exercise my constitutional rights.

*These cards are available to citizens and noncitizens alike.*

## UPCOMING EVENTS

**December 6: Santa Comes to Town**

**December 9: City Council Reorganization Ceremony**

Swear-in of new Mayor

**December 20 – 21: South San Francisco Civic Ballet's Nutcracker**

**Annual Holiday Food & Toy Distribution**  
**Donations due by December 12**

Accepting toy donations for children 0 to 10 years and, if you choose, a monetary donation for children 11 to 17. Please new toys only, and no stuffed animals. Bring toys to [Fire Station 61](#) at 480 N. Canal St. or the [Police Department](#) at 1 Chestnut Ave. Distribution will take place on November 24, December 18 and 19, 2025.