# Frequently Asked Questions

Cricut Machine Reservations in the SSFPL Discovery Center

# Are reservations required to use a Cricut machine?

**A:** No, but if you want to be certain that a Cricut machine will be available for you to use when you visit the library, make a reservation.

#### How long can I reserve a machine for?

**A:** Each individual reservation is a maximum of 4 hours. If the machine is still available after that time, you can request more time by checking in with Discovery Center staff.

### How long in advance can I make a reservation?

**A:** If you want to reserve a Cricut machine, you can do so up to 30 days in advance, either online, by calling 650-829-3860, or speaking with library staff in-person. Online reservations must be made at least 24 hours in advance. For reservations that need to be made with less than 24 hours' notice (including same-day reservations), call 650-829-1737 to inquire with a library staff member if they can make the reservation for you. Note that to make a reservation online with CivicRec, you must be at least 18 years old or be a part of a parent/guardian's account.

#### How old do I have to be to make a reservation/use a Cricut machine?

**A:** Our Cricut Explore Air 2 and Cricut Joy Xtra machines can be used by those who are 13 or older, or younger if accompanied by a parent or guardian over the age of 18.

#### Do I need to have a library card to use the Cricut machines and/or make a reservation?

**A:** No; library staff can hold your ID while you use our Cricut machine and supplies. Your ID will be returned to you with library Makerspace staff receiving the Cricut machine and leftover supplies (including cutting mats, pens, and blades) back. You do not need a library card to make a reservation, but to make a reservation online you need to create a CivicRec account (must be 18 or older to create an account).

# How many Cricut machines do you have?

A: We have one (1) Cricut Explore Air 2 and one (1) Cricut Joy Xtra machine.

#### Is there a limit to how many times I can reserve a machine?

**A:** You can reserve any Makerspace equipment up to two times within seven days on the CivicRec management software. Please contact staff if you have questions or problems making an appointment.

### Can I bring my own supplies to use with your equipment?

**A:** When you borrow one of our Cricut machines, you will have access to basic cutting machine-compatible materials such as cardstock paper and iron-on or adhesive vinyl. We have a limited supply of materials available for you to practice with, but generally, you need to bring your own specialized supplies for your projects. Some common types of material that are generally compatible with our Cricut machines include paper, vinyl, bonded fabric, and cardstock paper.

# Do I need to know how to use the Cricut machines before using them?

**A:** Library Makerspace staff are available to help you get started using our Cricut machines, but they can't teach you how to use them extensively. Below are some resources you can use to help you be ready to start crafting:

- Cricut YouTube Channel
- Cricut Explore Air 2 Quick Start Guide
  - Includes videos and screenshots
- Cricut Joy Xtra User Guide
  - Includes videos and screenshots

# Can I take a Cricut machine home?

**A:** No, our Cricut machines are just for use in the Discovery Center.

# I heard you have other crafting machines. Can I reserve these machines too?

**A:** Our sewing machines are available for reservations as well. The embroidery machine and serger require staff supervision and training, so they are currently only available for use by appointment only. Please email ssfpladm@plsinfo.org to speak with staff about your project needs if you think you will need to use other crafting machines.